

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- ☐ Imperial
- ☒ Riverside/San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☒ Sacramento
- ☒ San Diego

**LINES OF BUSINESS:**

- ☒ Molina Medi-Cal Managed Care
- ☐ Molina Medicare
- ☐ Molina Marketplace (Covered CA)

**PROVIDER TYPES:**

- ☐ **Medical Group/ IPA/MSO**
  - Primary Care**
  - ☐ IPA/MSO
  - ☐ Directs
- ☐ **Specialists**
  - ☐ Directs
  - ☐ IPA
- ☐ **Hospitals**
  - Ancillary**
  - ☒ CBAS
  - ☐ SNF/LTC
  - ☐ DME
  - ☐ Home Health
  - ☐ Other

## Community-Based Adult Services Center Survey Questions

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

**WHAT YOU NEED TO KNOW:**

Dear Provider Partner,

As part of our ongoing efforts to enhance the quality of care and services provided by Community-Based Adult Services (CBAS) centers, we are keen on understanding your priorities and concerns.

Our upcoming regional roundtable discussion presents an excellent opportunity to address these issues. To ensure that we focus on the topics that matter most to your center, we kindly request your valuable input. We would appreciate it if you could answer the following questions below. Your insights will be invaluable in shaping the agenda to meet your needs effectively.

In addition, we recognize you as one of our high-volume providers. As part of our commitment to supporting your growth and development, we are exploring the possibility of your center becoming an Enhanced Care Management (ECM) provider. If your center has an interest in obtaining more information about becoming an ECM provider, please provide a response to the CBAS Centers as ECM Providers questions.

**WHEN THIS IS HAPPENING:**

The Community-Based Adult Services Center Survey **opens on November 2, 2023, and will close on December 2, 2023.**

**WHAT YOU NEED TO DO:**

Please provide your responses to these queries at your earliest convenience, as the regional roundtables are approaching, and we want to ensure that your concerns are well-represented and addressed. We appreciate your cooperation and commitment to improving our collaboration.

**Please scan the QR code or use the link below to participate!**



[https://qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV\\_8qXf4J2MEqIy7au](https://qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_8qXf4J2MEqIy7au)

Thank you for your dedication to the well-being of our community members.

Sincerely,

Molina Healthcare

**WHAT IF YOU NEED ASSISTANCE?**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

Service County Area	Provider Relations Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Teresa Suarez Laura Gonzalez	909-577-4351 562-549-3782 562-549-4887	<a href="mailto:Deletha.Foster@molinahealthcare.com">Deletha.Foster@molinahealthcare.com</a> <a href="mailto:Teresa.Suarez2@molinahealthcare.com">Teresa.Suarez2@molinahealthcare.com</a> <a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a>
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San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos Lincoln Watkins	562-549-4403 562-549-3825 562-549-4900 858-300-7722	<a href="mailto:Briana.Givens@molinahealthcare.com">Briana.Givens@molinahealthcare.com</a> <a href="mailto:Salvador.Perez@molinahealthcare.com">Salvador.Perez@molinahealthcare.com</a> <a href="mailto:Dolores.Ramos@molinahealthcare.com">Dolores.Ramos@molinahealthcare.com</a> <a href="mailto:Lincoln.Watkins@molinahealthcare.com">Lincoln.Watkins@molinahealthcare.com</a>

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: [mhcproviderjustthefax@molinahealthcare.com](mailto:mhcproviderjustthefax@molinahealthcare.com)  
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.