

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](http://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

January 16, 2026

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## 2026 Encounter Data Validation & Medical Record Collection

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### **What you need to know:**

Dear Practitioners & Office Managers:

MHC has been selected by the California Department of Health Care Services (DHCS) to conduct a medical record review for calendar year **2024** to evaluate the encounter data completeness.

As part of this review process Molina will request supporting documentation for the enrollment transactions selected within the monthly Encounter Data Validation (EDV) sample set.

DHCS requires each note to be fully legible, signed, credentialed and dated. Health Services Advisory Group (**HSAG**) will review the records you provide to make sure they meet these requirements.

### **When this is happening:**

MHC, with your assistance, will facilitate a validation by collecting and compiling medical record data. Beginning **February 2, 2026**, MHC staff will contact you to arrange a convenient collection method of required medical record information.

### **Provider Action**

To provide adequate time and prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick, and secure by utilizing our Secure Email:

[MHCCHEDISDepartment@MolinaHealthcare.Com](mailto:MHCCHEDISDepartment@MolinaHealthcare.Com).

MHC can also coordinate site visits to access medical records as well, please contact us at **1-562-380-3376**.

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely,

Molina Healthcare of California  
Quality Improvement Department

### **What if you need assistance?**

If you have any questions regarding the notification, please contact your [Molina Provider Relations Representative](#).

