

Provider Bulletin

Molina Healthcare of California

<https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx>

December 7, 2023

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Claims Processing

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Plan Partner,

As a result of a system enhancement at Molina Healthcare, we suggest that our providers submit separate billing for dates of service in 2023 and 2024. This approach will help facilitate accurate claim processing and payment.

Please be aware that if your claim or services extends across multiple calendar years, charges will be evaluated separately for each respective year which may result in multiple Explanation of Benefits (EOB).

Thank you for your cooperation in this matter.

Provider Action

Please utilize the Molina provider portal for claims submission:

<https://availity.com/molinahealthcare>



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

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