

Provider Notice

Prior Authorizations transitioning from NIA Magellan back to Molina Complete Care

Effective for all dates of service on or after January 1, 2022, prior authorization (PA) requests for Molina Complete Care (MCC) members that are currently being submitted through NIA Magellan will transition back to MCC. This change will apply to the Medicaid line of business.

The following prior authorization processes for specialized services will be impacted:

- Advanced Imaging
- Interventional Pain Management
- Musculoskeletal Surgery (Spine)
- Cardiac Procedures
- Radiation Oncology

For all dates of service on or after January 1, 2022, providers must submit authorizations to Molina Complete Care. PA requests for the specialized services above must be faxed to 866-210-1523. You **cannot** submit these requests through the provider portal.

Learn more about MCC's PA requirements, including where to submit PA requests at www.MCCofVA.com. A list of services that require prior authorization and MCC's Prior Authorization request form can be found on our [Forms page](#).

Important: Benefits will vary based on the member's coverage and the service being rendered. Always check the member's eligibility through the provider portal or by calling Customer Care at the number below.

Thank you for your ongoing care for MCC members. Call Customer Care at 1-800-424-4524 with any questions regarding this transition or PA requirements.