



## YOUR EXTRA BENEFITS

# Molina makes good health easier.

We're here for you with quality doctors, hospitals and services, so you get the care and support you need to feel your best.

In addition to covered services, you get extra benefits as a Molina Medicaid member! Check out your extras in this booklet.

Find more information about your Molina Medicaid coverage in your Molina Healthcare Quick Guide and in your Member Handbook. View these online at [MolinaHealthcare.com/OHMedicaidHandbook](https://MolinaHealthcare.com/OHMedicaidHandbook). You can call Member Services to ask for a printed copy.

If you have any problem reading or understanding this information, call Member Services at (800) 642-4168 (TTY 711) for help at no cost to you. We can explain this information in English or in your primary language. You can also get this information in other formats, such as large print, braille or audio. These services are provided at no cost to you.

Molina Healthcare of Ohio (Molina) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, sex, gender, gender identity, sexual orientation, age, disability, national origin, military status, genetic information, ancestry, health status or need for health services in the provision of health services.

For free language assistance services, and auxiliary aids and services, call 1-800-642-4168 (TTY: 711).

Para obtener servicios gratuitos de asistencia lingüística, así como ayudas y servicios auxiliares, llame al 1-800-642-4168 (TTY: 711).

Для отримання безкоштовної мовної допомоги, допоміжних засобів та послуг телефонуйте за номером 1-800-642-4168 (TTY: 711).

Pou asistans lang gratis, epi èd ak sèvis oksilyè, rele 1-800-642-4168 (TTY: 711).

اتصل على الرقم 1-800-642-4168 (الهاتف النصي 711 (TTY)) لتلقي خدمات المساعدة اللغوية المجانية والخدمات والمساعدات الإضافية.

भाषासम्बन्धी निःशुल्क सहायता सेवा र अतिरिक्त सहायता तथा सेवाहरूका लागि 1-800-642-4168 (TTY: 711) मा कल गर्नुहोस्।

Adeegyada kaalmada luqadda, iyo qalabka kaalmada naafada iyo adeegyada, soo wac 1-800-642-4168 (TTY: 711).

# Quality Care, Close to Home

## Our network

We have a growing family of doctors and hospitals ready to serve you. Visit providers who are part of Molina's network. You can find network providers at [MolinaProviderDirectory.com/OH](https://MolinaProviderDirectory.com/OH).

Scan the QR code here to search for a provider.



## Virtual medical and mental healthcare, with Teladoc

Adult\* Molina members pay \$0 for 24/7 virtual care with Teladoc – no appointment needed! Ask doctors about urgent care conditions like colds & flu, sinusitis, rashes, and more. Teladoc can also help you treat anxiety, depression, stress, and other mental health problems. If needed, doctors can send a prescription to your local pharmacy.

Visit [TeladocHealth.com/Molina-OH](https://TeladocHealth.com/Molina-OH) or download the Teladoc mobile app to sign up! Call (800) 835-2362 for help registering an account. After you set up an account, you can ask for a virtual visit by phone, video, or mobile app whenever you need care.

*\*Members 19 and older are eligible for Teladoc services, except Children with Special Health Care Needs who become eligible at age 21.*

## Transportation

Your extra transportation benefits include:

- 30 extra one-way trips each year for rides to the doctor, pharmacy, WIC<sup>1</sup>, CDJFS<sup>2</sup>, and food resources like food pantries or grocery stores.
- On-demand rides with Lyft and Uber.
- Options like taxi or van service, all-day bus passes, and mileage reimbursement.
- Access2Care mobile app with ride scheduling, trip reminders and real-time vehicle view.
- Unlimited rides after a hospital discharge or if you must go 30+ miles away to a doctor.
- Unlimited rides to prenatal and postpartum visits with your OB/GYN<sup>3</sup>.
- Unlimited rides to well-child visits for children younger than one year old.
- Unlimited trips for dialysis, radiation treatment, chemotherapy and members who rely on a wheelchair.

Our transportation specialists are here 24 hours a day, 7 days a week to schedule your ride. Call (866) 642-9279 at least 48 hours before your scheduled visit to set up transportation.

The list above is a summary of transportation benefits Molina offers. You get these benefits in addition to required transportation services listed in your Member Handbook.

<sup>1</sup> WIC: The Special Supplemental Nutrition Program for Women, Infants, and Children.

<sup>2</sup> CDJFS: Your local County Department of Job and Family Services office.

<sup>3</sup> OB/GYN: Obstetrician-gynecologist. A doctor who specializes in reproductive health.

For more information about your extra benefits, call Member Services at (800) 642-4168 (TTY 711) from 7 a.m. to 8 p.m., Monday through Friday.

## Vision

Molina Healthcare covers vision (optical) services. Members pay \$0 for a vision exam, glasses, standard frame and lenses every 12 months, for all ages.

Visit [MolinaHealthcare.com/OHMedicaidVision](https://MolinaHealthcare.com/OHMedicaidVision) for more on the extra vision benefits Molina offers, like:

- For members 18 and younger, up to \$150 for contact lenses
- Our “Ten plus Ten” frame benefit: Get a 10 percent discount off the retail price and \$10 for frames, when you waive the standard frame selection.

## Dental

Molina covers dental cleanings and exams once every six months for all ages, and a third cleaning during pregnancy.

Visit [MolinaHealthcare.com/OHMedicaidDental](https://MolinaHealthcare.com/OHMedicaidDental) to learn about extra benefits like:

- My Molina Dental, a dental mobile app to help you find network providers, learn about your dental care needs, and get personalized messages.
- Extra cleaning for members who have certain periodontal maintenance services.
- Molina’s Mobile Anesthesiology unit for children needing anesthesia care and services, who would otherwise need dental care at a hospital or surgery center.



## My Molina: Manage your health plan online

Connect to our secure member portal from any device, wherever you are. Change your doctor, update your contact info, request a new ID card and much more. To sign up, visit [MyMolina.com](https://www.mymolina.com).

Prefer a smartphone app? Download the My Molina mobile app to:

- Access your ID card.
- Connect with the 24-hour Nurse Advice Line or Member Services.
- Find a doctor, pharmacy or urgent care location.
- Track your health record, including pregnancy care.
- Get in touch with your primary care provider (PCP) or Care Manager.
- Track your enrollment status and important letters.

## Molina Rewards 4 Health

When you take steps to live a healthy life, we think that deserves a reward. You earn gift card rewards just for going to the doctor, with Molina Rewards 4 Health! Visit [MolinaHealthcare.com/OHMedicaidMember](https://www.molinahealthcare.com/OHMedicaidMember) to learn more.



Questions? Call Member Services at (800) 642-4168 (TTY 711) from 7 a.m. to 8 p.m., Monday through Friday. We can help you understand the benefits and services we cover.



## Benefits for New & Expecting Parents

### Earn rewards for you & your baby

With Molina Rewards 4 Health, you can earn up to \$250 in gift card rewards for completing pregnancy and baby checkups. Visit [MolinaHealthcare.com/OHMedicaidPregnancyRewards](https://MolinaHealthcare.com/OHMedicaidPregnancyRewards) to learn more.

### Unlimited rides for pregnancy & well-child visits

You get unlimited rides to prenatal and postpartum visits with your OB/GYN. You also get unlimited rides to well-child visits for babies younger than one year old. See the Transportation section in this document to learn more!

### Molina baby bundles

Members who are pregnant or have a new baby under 6 months old get a bundle of baby items from Molina!<sup>4</sup> Molina will mail you the bundle – at no cost to you.

Choose from 3 bundle options:

- **Baby Care:** Diaper bag, diapers, wipes, bib, and burp cloths.
- **Baby on the Go:** Infant car seat, lap blanket, and pacifier.
- **Baby Safe Sleep:** Portable “pack and play” crib and safe sleep tips.

<sup>4</sup> Members are eligible to get a baby bundle when they are in their sixth month of pregnancy through six months after delivery. Members are eligible for one Molina baby bundle for each infant.

## Supports & Services Near You

### Get 3 months of Amazon Prime, on us!

Just for Molina Medicaid members! Call Member Services at (800) 642-4168 to get your gift card code. The Amazon Prime offer applies to one member per household. With Prime, you get:

- Fast, free delivery on over 100 million items.
- Groceries and everyday items delivered to your door.
- Unlimited streaming of thousands of movies and TV shows, and millions of songs, e-books and magazines, including programming just for kids.
- Deals and discounts just for Prime members.

### Exclusive mobile phone offer: Molina Healthcare Unlimited Plan

Molina partners with TruConnect to offer you a \$0 smartphone and phone plan. You get:

- Smartphone at no cost (6.5" smartphone). Or, bring your own device and keep your phone number. TruConnect will ship you a SIM card.
- No cost for unlimited talk and text, plus 4.5 gb of data monthly.
- No cost for international calling to over 200 countries.
- No phone bills!

Visit [TruConnect.com/Molina/OH](https://TruConnect.com/Molina/OH) or call (844) 700-0795, Monday - Friday from 9:00 a.m. to 8:00 p.m. ET to sign up and get your \$0 smartphone. Limited to one member per household.



## Find community resources with Molina Help Finder

Molina helps you find local resources, health events and community organizations near you. These resources offer great programs and convenient services like food, housing, employment, financial support, and legal services. Best of all, most of them are offered at no cost or low cost.

You can find resources near you with our Molina Help Finder online search. Visit [MolinaHelpFinder.com](https://MolinaHelpFinder.com) to get started.

Call Member Services at (800) 642-4168 (TTY 711) for help finding resources and organizations in your area. Call Monday to Friday, 7 a.m. to 8 p.m. ET..

## Rewards for education

Molina offers a \$50 gift card reward to members who complete the Ohio High School Equivalency (HSE) test. The HSE was formerly called the General Educational Development (GED) test.

## Molina Kids Corner

We want to help children understand their health and be involved in their health care! We offer Molina Kids Corner to help children start good fitness habits and make healthy choices. Children younger than age 18 are eligible. Visit [MolinaHealthcare.com/OHMedicaidKidsClub](https://MolinaHealthcare.com/OHMedicaidKidsClub) to get started.

## Care Management

### Manage health conditions with coordinated care

We have a professional team of nurses and social workers ready to serve you. They are called Care Managers, and they are very helpful. They will give you extra attention if you have:

- Asthma
- Behavioral health disorders
- Chronic Obstructive Pulmonary Disease (COPD)
- Diabetes
- High blood pressure
- High-risk pregnancy
- Other health conditions

We also have programs to help you control your weight, stop smoking or manage chronic illness at no cost to you. We have programs for people who are pregnant.

Care Managers can help coordinate your visits and services. They can provide learning materials, care tips and more. If you have certain chronic conditions, a Care Manager may contact you. You can enroll by calling Member Services or on [MyMolina.com](https://MyMolina.com).

More information on Care Management is in your Member Handbook. Visit [MolinaHealthcare.com/OHMedicaidHandbook](https://MolinaHealthcare.com/OHMedicaidHandbook) to view it online, or call Member Services for a printed copy.



## **Weight Watchers (WW®)**

*For Molina Medicaid members in Care Management.*

Talk to your Molina Care Manager to see if you are eligible for this benefit. Qualifying members get up to 6 months of WW® online. You can also get extra support from a Molina health coach during your WW® program to help you stay committed. Your health coach can give you tips about increasing your physical activity.

## **My Healthy Home Assistance**

*For Molina Medicaid members in Care Management.*

If you have unstable housing situations due to utility or rent payment needs, Molina's Housing Specialists can assess your housing needs or concerns. A Housing Specialist can help you find housing options and complete a housing application. Your Molina Care Manager can tell you if you are eligible and help you get housing assistance.

Information about your Molina Medicaid plan is available online! Visit [MolinaHealthcare.com/OHMedicaidHandbook](https://MolinaHealthcare.com/OHMedicaidHandbook) to view this booklet, your Member Handbook and other important documents.







P.O. Box 349020  
Columbus, OH 43234  
(800) 642-4168

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**[MolinaHealthcare.com](https://www.MolinaHealthcare.com)**